

We are sorry your order was not all that you had hoped. We promised **Fast, Easy and Fun** and we didn't connect with you on one of those promises. Please complete the return form below and return this form and your product for a refund or exchange.

Original order information:

Order # _____

Shipping Address: _____

Date of Order: _____

Returns

I am returning my ProExtensions product from order _____. I have not removed the product from the gold tie or binding ring, nor tampered with the weft bundle. I understand that I will incur a 20% restocking fee. I am returning this within 3 days of receipt.

Exchanges

I am exchanging my ProExtensions product from order _____. I am exchanging this item within 7 days of receipt.

I would like to exchange this product for: Product: _____ (ex: Pro Cute Remy)

Length: _____ (ex: 20 inch)

Color: _____ (ex: #1b Off black)

If there is a cost difference for my exchange please bill my credit card as listed below:

CC # _____

Expiration Date: _____

CVV Code: _____

Type: _____

Billing Address: _____

You may contact me at: _____

Phone # _____

Email _____

Conditions

Returns are allowed up to 3 days after arrival. Arrival date is determined by tracking information. Your return shipping date is determined by your package's postmark. You are not allowed to remove the product from its original packaging to be eligible for returns.

Exchanges are allowed up to 7 days after arrival. Arrival date is determined by tracking information. Your return shipping date is determined by your package's postmark. We will not ship your exchange via overnight as this is only available for original purchases. You may only exchange once per order.

Please complete this form and send in with your return/exchange.